



CAO Report – June 5, 2023

I would like to pause and recognize the hard work of staff throughout the organization who help supported the 2023 Action Fest, from preparing the grass and facilities at Memorial Park, to organizing the Giants Head Run, to beautifying our downtown core to prepare for our visitors. It was an incredible weekend!

The old pier is more stubborn than anticipated, as the deck of the pier is fastened to the failing piles with many more spikes than would be normal for pier design. We had hoped to pull the deck off quickly to eliminate public use of the pier given its failing condition, followed up by pile removal during summer. Now we will be removing the deck and the piles at the same time, targeting July when the water temperatures are warm enough to allow us to move any mussels in the vicinity before we begin our work. It will be tedious work because we are not permitted to use power saws which can produce shavings and dust from the treated wood which could harm the aquatic environment. Because the much of the deck remains in place, we have added further fencing and signage to eliminate public use given the unsafe condition.

I would like to thank Council for supporting a compressed work week trial for Municipal Hall. Starting July 2, 2023, the District will extend service hours for customers by compressing full-time hours into a four-day period, from Tuesday to Friday for Municipal Hall staff. Counter services will be provided Tuesday through Friday, but will run later, now extending each day to 5pm. Additionally, the opening time will be earlier, beginning at 8:15am each morning. Service will continue over the lunch hour period as is currently the case. The trial will be 18 months and will apply to most Municipal Hall staff.

Earlier this year, surveys were conducted by counter staff which indicated most customers desire extended hours to accommodate their business or personal schedule. We hope this trial will address that feedback.

To ensure operational efficiency, some services will remain on a regular schedule. Building inspections will continue 5 days per week, and Corporate Services will operate on a five-day schedule as well, but on an appointment-only basis on Mondays when counter services are not operational. Bylaw staff will continue to modify their schedule according to the season, with 7-day coverage at this time.

It is hoped the trial will support our customer through extended hours and will also have the added benefit of positioning us as a preferred employer in the region to attract and retain staff, especially hard-to-recruit positions. Council meetings will move to Tuesdays starting July 18 to accommodate the trial and results will be reported back to Council in the fall of 2024.

Finally, because Summerland is a major sponsor of the “Pow-Wow Between the Lakes” we are receiving a number of weekend passes in our sponsorship package. Thank you to Council for your support in raffling those off to members of the community! Folks can enter a draw for a chance to win two

weekend passes (\$40 value) and we have 10 sets of tickets to give away to lucky winners! We had many people enter the draw during ActionFest but for those who could not be there just visit the Summerland Aquatic & Fitness Centre to fill out your entry or email recreation@summerland.ca to be entered. Winners will be drawn and announced on Friday, June 16.

Respectfully submitted,

Graham Statt, Chief Administrative Officer