

### JOB DESCRIPTION

Title Lifeguard Instructor II Pay Grade Aquatics Positions-Hourly

**Department** Community Services Location Aquatic & Fitness Centre

**Supervisor** Recreation Supervisor **Reviewed** November 2021

## Nature and Scope of Work

Under the direction of the Director of Community Services, the Lifeguard Instructor II reports on day-to-day operations to the Recreation Supervisor. The Lifeguard Instructor II is the Head Lifeguard and holds the responsibility of leading the aquatics staff team and pool operations.

### **Duties**

- 1. Coordinate aquatic staff schedules and shift changes.
- 2. Assist Recreation Coordinator with coordinating lesson programs and rentals.
- 3. Coordinate and implement upper level aquatic courses and training opportunities.
- 4. Supervise, coach and mentor aquatic staff and provide day-to-day leadership of the aquatics staff team as required.
- 5. Coordinate and lead regular staff in-service training sessions.
- 6. Monitor aquatic supplies and equipment requirements including first-aid supplies and follow up with Recreation Supervisor on purchases.
- 7. Track and monitor of all aquatic staff training requirements to ensure compliance.
- 8. In consultation with the Recreation Supervisor and Maintenance/Lifeguard Instructor, ensure the Pool Safety Plan is updated as required.
- 9. Ensure the health and safety of patrons and staff; follow up with supervisory staff as required.
- 10. Provide day-to-day customer service as required.
- 11. Assist with creating and updating aquatic policies and procedures.
- 12. Coordinate and implement pool special events.
- 13. Implement Lifeguard-Instructor responsibilities as required including:
  - Lifeguarding and first aid
  - Instructing programs, lessons and aquafit
  - Pool maintenance and water chemistry
  - General facility maintenance
  - Cashiering and customer service
- 14. Perform other related work as required.

# Required Skills and Knowledge

- 1. Leadership experience in the aquatics industry.
- 2. Skills and experience supervising/leading staff and demonstrated team building skills.
- 3. Strong understanding of pool operations.
- 4. Excellent communication and customer service skills.
- 5. Ability to adapt to a work environment with ongoing changes.
- 6. Strong organizational and computer skills.
- 7. Strong swimmer; in excellent physical condition.
- 8. Demonstrated understanding of health and safety requirements in an aquatic environment.
- 9. Understanding of the B.C. Pool Regulation (B.C. Reg. 296/2010) and B.C Guidelines for Pool Operations. .
- 10. Minimum 2 years' experience as a Lifeguard Instructor.

## **Required Qualifications**

- 1. Current Lifesaving Society National Lifeguard Award, Pool Option.
- 2. Current Airway Management & Oxygen Administration (AMOA) Certification
- 3. Current Red Cross Water Safety Instructor.
- 4. Aquatic Emergency Care or Standard First Aid CPR 'C'/AED.
- 5. Upper Level Training Certification (Lifesaving Instructor, National Lifeguard Instructor, Water Safety Instructor Trainer)
- 6. Aquafit Certification or willing to obtain (CFES, BCRPA or equivalent)
- 7. Pool Operators I or willing to obtain
- 8. Pool Operators II and Standard First Aid Trainer certification would be an asset.
- 9. Chlorine Handlers Certificate would be an asset.
- 10. Ability to pass and maintain a Police Information Check including the vulnerable sector section.
- 11. Valid B.C. Driver's License (Class 5).

### **Remuneration and Hours of Work**

- 1. Remuneration in accordance with Schedule 'A' of the CUPE Collective Agreement.
- 2. Non-normal shift; 35-hours a week, scheduled as required for operations which could include early mornings, evening and weekends.