

# Summerland Route 30 Free Fare FAQ

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## 1. Is Route 30 free for everyone?

No. The free fare for Route 30 is offered to **Summerland residents** only. Residents need to show a form of ID to the bus driver that demonstrates residency in Summerland.

## 2. What form of ID can I use?

A piece of identification showing your Summerland address, or if you are 13-18 years old a Summerland School ID card. No photo ID is necessary, just a card that shows residency in Summerland. If you have neither of these forms of ID a utility bill with your Summerland address can be used alternatively.

## 3. Can I ride free on routes other than Route 30?

No. Route 30 is the ONLY bus service that Summerland is supporting for the free fare pilot, this includes free fare both to and from Penticton along that single route. Any other regional routes such as Route 70 or local routes in Penticton must be paid for when you transfer or ride.

## 4. How long is the free fare program?

The free fare for Summerland residents on Route 30 is for one full year – beginning on April 22 2023 and ending April 22 2024.

## 5. Can I still purchase tickets or bus passes at the Summerland BC Transit vendors?

Yes. Route 70, monthly bus passes and ticket packs can still be purchased by residents at the Municipal Hall and Aquatic Centre. These tickets and passes are still needed for all other bus routes other than Route 30 to access them.

## 6. Will the On-Request HandyDart also be free?

Unfortunately, only the Route 30 bus system is free at this time for Summerland Residents. If you require the use of the On-Request HandyDart you must still call in advance and pay for that bus service. (1-844-442-2212)

## 7. If I purchased a pack of tickets or a monthly bus pass prior to April 22 2023 can I get refunded?

No refunds will be provided for passes and tickets paid for before April 22. However, the tickets and monthly bus passes are still good for use on all other BC Transit regional and local routes in the South Okanagan Similkameen. They will not be needed for Route 30, you need to show a form of ID as noted *above*. Alternatively, you are able to claim transit passes on your tax return, please visit <https://rb.gy/ohcwo> for more information.

## 8. Why is the free fare only offered to Summerland residents?

Summerland currently manages the Route 30 bus service, and this pilot initiative was a Council Strategic Priority. If any other communities would like to provide free fare for their residents this would be a decision of their local government in consideration of the needs within their own jurisdiction.